



## UTILITIES DEPARTMENT

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Phenix City, AL 36867

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Phenix City, AL 36868

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**DR. R. GRIFF GORDY**  
Mayor Pro Tem / At Large

**STEVE BAILEY**  
Councilmember District 1

**EDDIE N. LOWE**  
Mayor

**VICKEY C. GREEN**  
Councilmember District 2

**ARTHUR L. DAY, JR.**  
Councilmember District 3

WALLACE B. HUNTER, City Manager  
SHANNON DAVIS, City Clerk  
JOHN SPRAGGINS, Utilities Director

### PUBLIC NOTICE

**DUE TO PLANNED UTILITIES SOFTWARE MAINTENANCE, THE LOBBY WILL BE CLOSED FROM NOON, WEDNESDAY, AUGUST 20, 2025 UNTIL 8:00 AM, MONDAY, AUGUST 25, 2025.**

**CITIZEN SELF-SERVICE PAYMENT SYSTEM WILL BE UNAVAILABLE FROM 5:30 PM, TUESDAY AUGUST 19, 2025 UNTIL 8:00 AM, MONDAY AUGUST 25, 2025.**

**ALL PAYMENT SYSTEMS AND BUSINESS LICENSE AND GARBAGE EXEMPTION PROCESSING WILL BE UNAVAILABLE FROM NOON, WEDNESDAY, AUGUST 20, 2025 UNTIL 8:00 AM, MONDAY AUGUST 25, 2025.**

**THIS SOFTWARE MAINTENANCE MAY CAUSE SOME BILLS TO BE DELIVERED AT A LATER DATE THAN NORMAL.**

**WE APOLOGIZE FOR THIS INCONVENIENCE AND APPRECIATE YOUR PATIENCE AS WE UPGRADE OUR UTILITIES SOFTWARE.**

Thank you,

John T. Spraggins, Jr.

Utilities Director

City of Phenix City, Alabama