



## UTILITIES DEPARTMENT

Physical Address: 1119 Broad Street  
Phenix City, AL 36867

Mailing Address: P.O. Box 760  
Phenix City, AL 36868

Ph: 334-448-2880 | Fx: 334-291-4742 | phenixcityal.gov

DR. R. GRIFF GORDY  
Mayor Pro Tem / At Large

STEVE BAILEY  
Councilmember District 1

EDDIE N. LOWE  
Mayor

VICKEY C. GREEN  
Councilmember District 2

ARTHUR L. DAY, JR.  
Councilmember District 3

WALLACE B. HUNTER, City Manager  
SHANNON DAVIS, City Clerk  
JOHN SPRAGGINS, Utilities Director

# Precautionary Boil Water Notice

The Phenix City water system will lose pressure in the distribution system along Melanie Lane and the streets nearby which intersect Melanie Lane and in the areas near these roads.

## BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

**Bring tap water to a rolling boil, boil for at least three (3) minutes, and cool before using.** Or use bottled water suitable for drinking. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice. **ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.**

The Boil Water Notice applies to areas which had no water pressure Monday, July 14, 2025 in the areas noted above.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.

### What Happened?

On Monday, July 14, 2025, a water main break was found, and the repairs to this water main required the water to be turned off to the areas noted above. This led to a loss of pressure in the distribution system, which may cause backpressure, backsiphonage, or a net movement of water from outside the pipe to inside through cracks, breaks, or joints in the distribution system that are common in all water systems. The movement of water into a pipe from outside carries with it a potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.



**What is being done?**

The water main was repaired. Samples of the water in the affected area will be taken and will be tested for bacteria. After test results indicate no bacteria for two consecutive days, you will be notified that the precautionary boil water notice is lifted. It is likely that you will need to boil water for the next few days.

**For more information, please contact:**

Phenix City Utilities Dispatch (334-448-2903) or Phenix City Water Filter Plant (334-291-4757)

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.