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Precautionary Boil Water Notice

The Phenix City water system will lose pressure in the distribution system along or near US Highway 431 from 14th Avenue toward the South.

BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

Bring tap water to a rolling boil, boil for at least three (3) minutes, and cool before using. Or use bottled water suitable for drinking. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice. **ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.**

The Boil Water Notice applies to areas which had no water pressure Friday, December 20, 2024 along or near US Highway 431 from 14th Avenue toward the South and near Seale Road South from 5th Street South and Southward.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.

What Happened?

On Friday, December 20, 2024, a severe water leak was found, and the repairs to this leak requires the water to be turned off along US Highway 431. This will lead to a loss of pressure in the distribution system, which may cause backpressure, backsiphonage, or a net movement of water from outside the pipe to inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.



What is being done?

The water main will be repaired. Samples of the water in the affected area will be taken and will be tested for bacteria. After test results indicate no bacteria, you will be notified that the precautionary boil water notice is lifted.

It is likely that you will need to boil water for the next 2-3 days until the test results for the two days indicate bacteriological tests pass for two days. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

Phenix City Utilities Dispatch (334-448-2903) or Phenix City Water Filter Plant (334-291-4757)

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.