

Phenix City Parks & Recreation Mission Statement

1. To establish quality and innovative programs and a variety of facilities that citizens of all ages, sexes, races, creeds, handicap, religious and political beliefs can participate in or on during their leisure time.
 - To establish and review rules and regulations for the best quality programs that we can offer; stressing safety, interest in the participants, instruction, participant's time, creating an atmosphere of good sportsmanship.
 - To make programs available to all citizens of Phenix City as long as they meet the qualifications to participate.
2. To provide quality leadership in conduct and planning of programs.
 - Establish goals and objectives for each position on the professional staff.
 - Orient each new employee to the position and department
 - Offer in-service training programs for the staff and make available to staff members the opportunity to participate in training sessions and seminars offered by other agencies or organizations.
 - Stay in touch with recreation needs and wants for our community.
3. To work and cooperate with all agencies either public, private, commercial or semiprivate.
 - When dealing with other agencies have an open mind with good business principles established for cooperation.
 - As long as requests are within established policies, approach with positive attitude of how we can help and not an attitude of "we can't".
4. To work with and secure information from advising groups and citizens that will help the department to be effective and efficient in developing its programs and facilities.
 - Approach all input from citizens and advisory groups with attentiveness, consideration and open-mindedness.
 - To invite participation from the citizens and advisory groups in departmental operation as long as they are within city policies.
5. To establish an effective customer relations program by always being courteous, thoughtful, considerate and kind, so as to make the public feel welcome.
 - Make participants or visitors feel that we are glad to have them and not as if we are doing them a favor.
 - Give people a warm welcome so they will relay this to their friends which will establish good public relations and positive image.
 - Treat people the way you would like to be treated.
6. To establish a good public information system using all available sources.
 - Cooperate with and establish a good rapport with personnel in various media.

- Utilize as much as possible the churches, schools, Chamber of Commerce, newcomers groups and brochures for getting information to the public.
7. To spend the tax dollars effectively and efficiently.
- Utilize staff and facilities in the most valuable and productive way.
 - Plan and organize programs to utilize time and equipment most efficiently.
 - In making decisions, keep in mind the best use of tax dollars.
 - In establishing budget request, seek input from all personnel involved.
8. To establish the best organization for conducting our operation as efficiently and effectively as possible.
- Follow city and departmental procedures and guidelines.
 - Develop a good interdepartmental communication system.
 - All work together as a department, not as individual area.
 - After decisions are made, whether agree or disagree, stand as a team behind the decision.
9. To establish safe, well-maintained facilities that the public can enjoy with their leisure time.
- Maintain all facilities in good condition through effective plans of action.
 - Develop maintenance procedures and schedules.
 - Develop a preventive maintenance program on all equipment and facilities.